Jackaman, Kevin: WCC

From: Robert Jarman <queens.court.north.residents@gmail.com>

Sent: 25 February 2019 15:59

To: Licensing: WCC

Subject: Application reference 19/01149/LIPV - objection

I refer to application 19/01149/LIPV by Taza Take Away at 35a Queensway, London W2 4QJ for an extension of their trading hours from midnight to 2am. The Queens Court North Residents Association represents residents living immediately above Taza Take Away.

We object most strongly to this application for the following reasons:

- the noise of people congregating at this location until 2am would prevent our residents from being able to sleep in peace and the noise would not cease at 2am with the last customers being served but much later (more like 2.30am or even 3am) when the staff have cleared up and noisily closed all doors and windows. There are residents in our building who start work early in the morning the effect on them of this sleep deprivation is obvious.
- the smell of cooking is tolerable during the day, but after midnight is not acceptable
- the operation of such a takeaway after midnight would attract many drunken people with its associate problems of noise and disorder
- the granting of such an extension of trading hours creates an unfortunate precedent it would be very difficult to refuse similar requests from other restaurants before too long, this end of Queensway would become an impossible area for residents.

The objections quoted above are not merely conjecture - they are based on our actual experience. Although this is not mentioned in the application, Taza has been blatantly ignoring its formal trading hours for some time and trading to 2am and beyond. The residents in our building are already suffering noise and smell pollution; we already have crowds of people from outside the area congregating by the Taza site and hurling abuse at our residents; there are suspicions of drug dealing amongst the young people congregating at the site (currently being investigated by the police). Complaints have been made to the Council about the continuing flagrant breach of the agreed trading hours and the resultant massing of youths from outside the area, but the council officers who attended the scene felt "threatened" and no further action has so far been taken.

This application by Taza for retrospective legalisation of their breach of agreed trading hours provides the perfect opportunity to restore the balance between the need of local residents for a decent life and the desire of yet another restaurant/cheap food outlet to maximise their profits from tourists and people not resident in the area. We do not object to Taza continuing to trade until midnight - but we object most strongly to any extension of those hours beyond midnight.

Taza is not only a take-away up to midnight. It also provides food to be consumed on the premises - but this permission extends only to 11pm for the forecourt and midnight for inside the premises - we would ask that these time limits be confirmed. Taza also has tables and chairs outside which are situated on its own forecourt - unfortunately Taza has extended this area, either by accident or design, onto the public footpath - we would ask that these tables be confined to Taza's forecourt and the extent of this forecourt should be clearly delineated in the same way that the "Bayswater Arms" separates its private forecourt from the public footpath.

Robert Jarman Chair Queens Court North Residents Association